



Oakland Housing
Authority

New Leadership Positions Announcement

It is with great excitement that OHA announces the creation of three new leadership positions, which will play an important part in our agency's strategy for achieving our multi-year goals. These are the roles of **Chief Housing Operations Officer**, **Chief Social Impacts Officer**, and **Senior Director of Human Resources and Human Experience**. Together, these three new positions will allow for more focused attention on strategic priorities, helping drive our efforts to enhance customer service, to be more responsive to all our stakeholders, and to our valued staff.

The new roles will be filled, effective immediately, by members of our OHA team. The role of Housing Operations Officer will be filled by **Michelle Hasan**, who has served OHA for over 20 years, including the past 11 years as OHA's Leased Housing Director. **Dominica Henderson**, formerly Special Assistant to the Executive Director, will serve as the Chief Social Impacts Officer. She has been a leader at OHA for a decade, including as the Director of Planning, Implementation, and Compliance. **Drew Felder** has been promoted from Director of Human Resources to the expanded role of Senior Director of Human Resources & Employee Experiences.

- **The Chief Housing Operations Officer** will lead planning, management, and organization of day-to-day operations, services, and housing programs of the Oakland Housing Authority under the direction of the Executive Director. This role will have oversight of the Capital Improvements Department and the Office of Property Operations.
- **The Chief Social Impact Officer** will assist the Executive Director in planning, managing, organizing, and directing OHA's activities with the goal of ensuring that our strategies produce measurable impacts. This role will have oversight of Planning Implementation & Compliance, Leased Housing, and Family & Community Partnerships.
- **The Senior Director of Human Resources & Employee Experience** is an expanded human resource's role that will oversee the execution of all personnel actions, and administers personnel actions directly, as needed, and at the discretion of the Executive Director. This position also reflects an amplified focus on the holistic wellbeing of employees, work-life balance tools, and human-centered professional growth.



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OHA's Executive Leadership Team is committed to advancing our mission of providing equitable and safe housing opportunities for all Oakland families to support welcoming, diverse, healthy, and thriving communities. These new positions will allow us to invest more time and focus in the areas where we want to see measurable impacts.

Please join us in congratulating Dominica, Michelle, and Drew on their new roles. We are grateful for the ongoing dedication and support of all the residents we serve, our staff and partners. Together, we make our city a better place for all families to call home.

Language translation services are available in 151 languages at all offices at no cost. Please call (510) 587-2100 for assistance.

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OHA provides the following TDD number for persons with hearing impairments, please call (510) 587-7119

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