

## VICTIM/WITNESS ASSISTANCE

All victims of crime, their family members, and witnesses of a crime may obtain information and assistance from the:

Victims/Witness Assistance Division of the Alameda County District Attorney's Office at (510) 272-6180 8:30 AM - 5:30 PM, Monday - Friday

Victim/Witness consultants will answer your questions and give you information. Victim consultants will help you directly with services that meet your needs, including crisis intervention, court support, orientation to the criminal justice system, assistance in filing for State Victim Compensation, and other assistance. If they cannot help you directly, they will refer you to agencies in your community for services that meet your special needs, including medical care, counseling, and emergency assistance.

The Victim/Witness Assistance Division gives special emphasis to helping victims of domestic violence, sexual assault, child abuse, aggravated assaults, families of homicide victims, and senior citizens who are victims of crime.

## VICTIM COMPENSATION ELIGIBILITY

The State of California will reimburse victims of crime and their dependants, within certain limits, if the victim incurs physical and/or emotional injury or death. The program will reimburse for medical expenses (including psychological therapy), loss of wages and support, and funeral/burial expenses. Property loss is not compensated except for eyeglasses, hearing aids, or other prosthetic devices that are stolen or damaged during the incident.

Victims of domestic violence may be eligible for relocation expenses within certain limits, if necessary for the personal safety or the emotional well being of the victim.

## CONFIDENTIALITY OF VICTIM IDENTIFICATION

In accordance with the Government Code Section 6254, victims of sex crimes and domestic violence may request their names not become a matter of public record. Victims requesting confidentiality would prohibit disclosure of their names to any person, except for law enforcement or prosecution purposes. The victim's address cannot be disclosed except to prosecutors.

### Civil Law Counseling and Legal Assistance 1 (800) VICTIMS [1 (800) 842-8467]

The Victim Legal Resource Center at McGeorge School of Law in Sacramento will provide information and assistance to aid crime victims in obtaining legal rights, civil law counseling/ legal assistance referrals, and other public outreach/ education services.

## VICTIM OF SEXUAL ASSAULT

1. Immediately get to a safe location.
2. Contact the local police.
3. Do not shower or take a bath, as this may destroy evidence of the assault.
4. Do not clean or discard the clothing worn during the assault. If you must remove clothing, place all items (including undergarments) in a paper bag and give them to the police.
5. It is alright to contact a friend, relative, or support person to be with you.
6. Seek professional counseling after the incident.

A sexual assault committed by a person known to you, including a sexual assault by your spouse, is a crime.

As a sexual assault victim, you have a right to have a victim advocate and a support person of your choosing present at any initial medical or evidentiary physical examination and any interview by law enforcement authorities, district attorneys, or defense attorneys.

## COUNSELING CENTERS FOR SEXUAL ASSAULT VICTIMS

1. Bay Area Women Against Rape 9 am - 5 pm (510) 845-7273  
After 5pm (510) 845-7273
2. Children's Hospital (Oakland) (510) 428-3000
3. Highland Hospital (Oakland) (510) 437-4688
4. Highland Hospital Sexual Assault Line (510) 534-9290
5. San Francisco Woman Against Rape (415) 647-7273
6. Tri-Valley Haven For Women (510) 449-5842
7. Women's Refuge, Inc. (N. Oakland) (510) 547-4663
8. Woman Escaping a Violent Environment (916) 920-2952

If you have questions regarding criminal issues or if you need assistance in filing for State compensation for medical-related expenses (including psychological treatment) or lost wages, contact the Victim/Witness Assistance Division, Alameda County District Attorney's Office at (510) 272-6180.

## POLICE INVESTIGATION

If you have questions regarding your case, contact an investigator at the Oakland Police Department,  
8:00 am - 4:00 pm Monday-Friday

Homicide	(510) 238-3821
Youth Services	(510) 238-3352
TDD	(510) 238-3233
Special Victims Section	(510) 238-7910
24Hr. Sexual Assault Tip Line	(510) 637-0298
Domestic Violence Unit	(510) 238-3256
Family Violence Advocates	(510) 238-3840
Assault Section	(510) 238-3426

### COMPLAINANT'S NAME

### INCIDENT DATE

### REPORT NUMBER

### DEFENDANT'S NAME

ARRESTED ☐ YES ☐ NO

### RESPONDING OFFICER

Serial No.

Victim offered a DV counselor: ☐ YES ☐ NO

Advised of Restraining Order Conditions:  
☐ YES ☐ NO

If yes, specify conditions advised of:

### ADVISING OFFICER

SERIAL NUMBER

Comments

## RESOURCE CARD FOR VICTIMS OF VIOLENT CRIMES



## INCLUDING

## DOMESTIC VIOLENCE AND SEXUAL ASSAULT

OAKLAND HOUSING AUTHORITY  
POLICE DEPARTMENT  
1180 25<sup>TH</sup> AVENUE  
OAKLAND, CA 94601  
(510) 535-3100

- SAVE THIS BROCHURE -

## DOMESTIC VIOLENCE... DO YOU NEED HELP?

### What is Domestic Violence?

Abuse committed against an adult or fully emancipated minor who is a spouse, former spouse, cohabitant, former cohabitant, or person with whom the suspect has had a child, or is having or has had a dating or engagement relationship.

### Officer Arrest

The Oakland Housing Authority Police Department is committed to protecting victims of Domestic Violence. Officers will arrest and take to jail those offenders who violate domestic violence laws.

### Citizen's Arrest

In certain cases, officers cannot make an arrest themselves, but must ask you to make a citizen's arrest. If you wish to make a citizen's arrest, the officer will be able to take the offender to jail. Victims of Domestic Violence may request that the District Attorney's Office file a criminal complaint. The District Attorney's Office will make the decision on how to process the case.

### After An Arrest

If arrested, the offender can be held only up to 48 hours and in most cases, he/she can bail out of jail at any time.

To find out what prison or jail the offender is in and to sign up to be notified when the offender will be released, call the Victim Information Notification Everyday (VINE) at 800-511-1687.

### Civil Suits

You may file a civil suit for losses suffered as the result of the abuse, including medical expenses, loss of earnings and other expenses for injuries sustained and damage to property, and any other related expenses that you or your sheltering agency incurred.

### Enforcing Court Restraining Orders

If you have obtained a restraining order against the offender, and the offender knowingly violates the order, he/she will be arrested and, in most cases, taken to jail.

Despite official restraint of the person alleged to have committed domestic violence, the restrained person may be released at any time.

### Obtaining Court Orders

You may go to the superior court and file a petition requesting orders that do the following:

- Restrain the offender from abusing you and other family members.
- Direct the offender to leave the household.
- Prevent the offender from entering your place of residence, school, business or place of employment.
- Award custody of or visitation with a minor child or children to you or the other parent.
- Restrain the offender from molesting or interfering with minor children in your custody.

- Direct the party not granted custody to pay support of minor children, if the party has legal obligation to do so.
- Direct the party to make specified debt payments coming due while the order is in effect.
- Direct the party or parties to participate in counseling.

You may obtain a restraining order or harassment order at:

Rene C. Davidson, Courthouse  
Family Law Unit  
1225 Fallon Street, Room 250  
Oakland, CA 94612  
(510) 891-6028

**MAKE SURE THE POLICE DEPARTMENT WARRANT SECTION RECEIVES A COPY OF THE RESTRAINING ORDER AND PROOF OF SERVICE.**

### LEGAL ASSISTANCE

If you need an attorney, contact any of the following agencies:

1. Family Violence Law Center (510) 540-5354
2. Community Law Center (510) 836-1247
3. Bay Area Legal Aid (510) 663-4755
4. Alameda County Lawyer Referral Svc. (510) 893-8683
5. Civil Law Counseling (800) 842-8467

If you have any questions regarding criminal issues, or if you need information about how to file a criminal complaint against the offender, contact the Victim/Witness Assistance Division of the District Attorney's Office at (510) 272-6180.

### SHELTERS AND/OR CRISIS COUNSELING

There are places that will give you advice about your immediate problems or help you find another place to stay. For further information about a shelter or other immediate help, contact the following:

If you need the assistance after business hours of the Victim/Witness Assistance Division of the Alameda County District Attorney's Office, contact (510) 272-6180

- Suicide Prevention
- Crisis Intervention
- Grief Counseling
- Support Lines

### EMERGENCY CRISIS, FOOD AND SHELTER

1. American Red Cross (510) 595-4400
2. Alameda County Community Food Bank (800) 870-3663

## ALAMEDA COUNTY FAMILY JUSTICE CENTER

This center is a multi-service drop in center that helps victims and families from all cultures and communities who have experienced domestic violence, sexual assault, child abuse and elder abuse.

470 27<sup>th</sup> St. (between Broadway & Telegraph) (510) 267-8800  
Spanish (510) 267-8800  
Asian Languages (510) 461-6729

### 24-HOUR DOMESTIC VIOLENCE SHELTERS AND ASSISTANCE

1. A Safe Place (Oakland) (510) 536-7233
2. A Second Chance (Newark) (510) 792-4357
3. Abused Woman's Services (Marin Co.) - Spanish (415) 924-6616  
Men's Hotline (415) 924-1070
4. Emergency Shelter (Hayward) (510) 786-1246
5. S.A.V.E. (Fremont) (510) 794-6055
6. Salvation Army (Oakland) (510) 451-5547
7. Tri-Valley Haven For Women (Livermore) (925) 449-5842

Feel free to contact the shelters that are located far from your home. You may be safer if you are harder to find. The following is a list of shelters outside Alameda County:

1. Women, Inc. (San Francisco) (877) 384-3578
2. La Casa de Las Madres (S.F.) (877) 503-1850
3. Next Door (San Jose) (408) 279-2962
4. Center for Domestic Violence Prevention (Burlingame) (650) 312-8515
5. YWCA Women's Emergency Safe House (Sonoma County) (707) 546-1234

### ASSISTANCE WITH EMERGENCY SHELTER AND RELOCATION

Overnight Emergency Response Team (ONERT)

1. 9 a.m. to 5 p.m. Monday - Friday (800) 947-8301
2. Nights, weekends, and holidays (510) 757-5123

### COUNSELING FOR VICTIMS

1. Contact-Care Center Inc. (925) 284-CARE
2. Teen Line (877) 945-8336
3. Kid Line (925) 284-2274
4. Jewish Family Service (510) 704-7475
5. La Clinica de la Raza (510) 535-4170
6. San Leandro Community Counseling (510) 638-6603
7. Valley Community Health Center (925) 462-5544
8. Center for Non-Abusive Relationships (510) 452-6253

### BATTERER'S TREATMENT

1. Men Overcoming Violence (510) 638-6603
2. Family Violence Institute (510) 628-9065
3. Parental Stress (Alameda County) (800) 829-3777
4. Alameda County Mental Health & Substance Abuse  
East Oakland (510) 613-2216  
West Oakland (510) 835-9610
5. Men's Domestic Violence Hot Line (888) 743-5754

### RESOURCES FOR CHILDREN

Children who grow up in households where Domestic Violence occurs are affected at all stages of development. The following organizations offer counseling for children exposed to violence:

1. Circle of Care (510) 531-4551
2. DOVES (510) 428-3135
3. Family Paths (510) 531-7551
4. CALICO (510) 895-0702
5. Family Violence Law Center (510) 208-0255
6. La Clinica De La Raza (510) 535-4170

### MULTI-LANGUAGE SERVICE ASSISTANCE

1. Asian Community Mental Health (Counseling -  
Cambodian, Chinese, Japanese, Laotian, Mien, Tai,  
Vietnamese, and Tagalog) (510) 451-6729
2. Casa del Sol - (Counseling - Spanish) (510) 535-4000
3. La Clinica de la Raza (Dental and Medical - Spanish)  
(510) 535-4170
4. Mujeres con Esperanza (Narcotics Education League -  
Spanish) (510) 536-4764

### SERVICES FOR THE DISABLED

1. City Manager ADA Programs Unit (510) 238-4754
2. Deaf Hope (TTY/ID) (510) 267-8800

### SERVICES FOR THE ELDERLY

(Information and referrals for persons 60 years and over)

1. Alameda County Department on Aging (510) 567-8040
2. Adult Protective Services (510) 577-3500
3. Oakland Police - Elder Abuse Unit (510) 238-3256

### 24 HOUR EMERGENCY SERVICES

Police, Fire, Medical 911  
(Voice & TDD assistance)  
Oakland Police Department (510) 777-3211  
Oakland Housing Authority (9am to 2am) (510) 535-3100