



## Memorandum

To: All Section 8 Landlords

From: Anthony Ma, Director of Finance  
Mark Stephenson, Director of Leased Housing

Re: Delay in Payment Processing

Date: August 31, 2010

We sincerely regret to inform you that a significant unforeseen event occurred during the processing of Section 8 Housing Assistance Payment checks and electronic fund transfers for the month of September, 2010.

We have been working on a solution to these issues and at this point the payments will be sent out, electronically or by mail, in no more than two or three days.

We know this is cause for great concern for some of you and we want to assure you we are doing everything possible to get your funds to you.

This is the very first delayed payment of HAP checks that anyone can remember. We will do everything we can to make sure this never happens again.

We ask your patience in this matter, our customer call center will not have any additional information. We are working diligently to ensure payments are processed as quickly as possible. Thank you in advance for your cooperation, it is much appreciated.