

Pursuant to the Quality of Housing and Work Responsibility Act of 1998, the Oakland Housing Authority has appointed a Resident Advisory Board. The purpose of the Resident Advisory Board is to provide input to the Board of Commissioners, staff, OHA policies, procedures and on the elements of the annual plan. All members of the Resident Advisory Board are welcome to participate in all meetings and in the development of the consensus.

**Resident Advisory Board  
Meeting Agenda  
Thursday, May 6, 2010  
5:00 p.m. – 8:45 p.m.  
Peralta Conference Room  
935 Union Street, Second Floor**

- 5:00 p.m. – 5:30 p.m.                      Networking and Refreshments
- 5:30 p.m. – 5:45 p.m.    1. Welcome, Roll Call and Purpose of RAB  
**Sean Heron ~ Director of Family & Community Partnerships**
- 5:45 p.m. – 6:00 p.m.    2. Report from Police Chief  
**Carel Duplessis ~ Director of OHA Police Services**
- 6:15 p.m. – 7:00 p.m.    3. Updates on Disposition of Scattered Sites  
**Eric Johnson ~ Deputy Executive Director of Office of Property Operations**
- 7:00 p.m. – 7:30 p.m.    4. Purposed Amendments to Administrative Plan and Admissions & Continued Occupancy Policy (ACOP)  
**Mark Stephenson ~ Director of Leased Housing**
- 7:30 p.m.– 7:45 p.m.                      Break
- 7:45 p.m. – 8:30 p.m.    5. Customer Service at OHA: Presentation & Discussion  
**Ron Scarborough ~ Housing Assistance Manager**
- 8:30 p.m. – 8:45 p.m.    6. Public Comment and Announcements

*If you need special assistance to participate in the meetings of the Oakland Housing Authority Resident Advisory Board, please contact Hanan Albabtain (510) 535-3167 (TDD: (510) 832-0633). Notification 48 hours prior to the meeting will enable the Oakland Housing Authority to make reasonable arrangements to ensure accessibility.*