## CONTACT US

#### **Main Office**

1401 Lakeside Drive, Suite 802 Oakland, California 94612 (510) 272-6180 (510) 272-5044 ~ **Claims** 

#### **Elder Protection Unit**

470 27th Street Oakland, CA 94612 (510) 267-8800

Our Main Office Intake Hours:

Monday through Friday, 8:30 am to 12:00pm

and

1:00pm to 4:30pm

(The office is closed for lunch between

12:00pm and 1:00pm)

## **South County Branch**

24405 Amador Street, #103 Hayward, California 94544 (510) 670-5100

## **Alameda County Family Justice Center**

470 27th Street Oakland, California 94612 (510) 267-8800

## **Restitution Unit**

(510) 272-6299

## Visit us on the web at:

www.alcoda.org/victim\_witness



Office of the District Attorney
Alameda County
Nancy E. O'Malley, District Attorney

# Victim Witness Assistance Division



Tel: (510) 272-6180 askvw-da@acgov.org

# ISSION STATEMENT

The Alameda County District Attorney's
Office Victim & Witness Assistance Division
is dedicated to reducing the trauma that
victims and witnesses experience by
providing emotional, physical, and financial
assistance in a sensitive, compassionate
and humane manner during the aftermath
of victimization.

# VICTIMS' BILL OF RIGHTS

California citizens voted to provide victims of crimes with certain constitutional rights as defined under Article 1, Section 28 of the California Constitution - Marsy's Law.

For more information on Marsy's Law, visit the District Attorney's website at: www.alcoda.org/victim\_witness/marsys\_law

# RESTITUTION

The Alameda County District Attorney's Office Restitution Unit ensures the collection of fines and orders from criminal offenders and, in turn, funds compensation for crime victims. The "award-winning" unit has been recognized as a front-runner in all aspects of direct restitution.

# VICTIM ADVOCACY

The Victim & Witness Assistance Division has trained and experienced Victim Advocates to work with victims, witnesses and their families throughout and beyond the criminal justice process. The Division serves as the liaison between the victims, prosecutor, law enforcement and other criminal justice agencies. It is important to the Division that victims are treated fairly and remain an integral part of the proceedings.

# ROGRAM SERVICES

- Crisis Intervention
- Emergency Assistance
- Resource and Referral
- Orientation to the Criminal Justice System
- Case Status and Disposition
- Court Support and Escort
- Property Return
- Victim Impact Statement
- Employer Intervention
- Restitution Assistance
- Witness Relocation

\*The Victim & Witness Assistance Division has specially trained advocates who work with victims/survivors of domestic violence, elder adults and victims with developmental or physical disabilities.

# VICTIM OF CRIME COMPENSATION PROGRAM

If you or a member of your family sustained injury as a direct result of a crime, you may be eligible to receive financial assistance through the California Victims Compensation Program.

## The following losses may be covered by the program:

- Medical/Dental
- Mental Health Counseling
- Wage/Income Loss
- Emergency Funeral/Burial
- Job Retraining
- Emergency Relocation
- Crime Scene Clean Up
- Home Security
- Home or Vehicle Modifications for Disabled Crime Victims
- Medically necessary equipment including wheelchairs, walkers, eye glasses, hearing aids and prosthetic devices.

### Losses NOT covered under VOC:

- Personal property losses, including cash
- Pain and suffering

Though not covered under the VOC program, these losses may be recoverable through court–ordered restitution during the defendant's sentencing or a civil lawsuit.