



Oakland Housing Authority Emergency Transfer Plan for Victims of Domestic Violence, Dating Violence, Sexual Assault, or Stalking

I. Emergency Transfers

Oakland Housing Authority (OHA) is concerned about the safety of its tenants/participants (tenant), and such concern extends to tenants who are victims of domestic violence, dating violence, sexual assault, or stalking. In accordance with the Violence Against Women Act of 1994, as amended, (VAWA),¹ OHA allows tenants who are victims of domestic violence, dating violence, sexual assault, or stalking to request an emergency transfer from the tenant's current unit to another unit. The ability to request a transfer is available regardless of sex, gender identity, or sexual orientation.²

This plan identifies tenants who are eligible for an emergency transfer, the documentation needed to request an emergency transfer, confidentiality protections, how an emergency transfer may occur, and guidance to tenants on safety and security. This plan is based on a Federal regulations at 24 Code of Federal Regulations (CFR) part 5, subpart L, related program regulations, and the model emergency transfer plan published by the U.S. Department of Housing and Urban Development (HUD). HUD is the Federal agency that oversees that OHA's covered housing programs comply with VAWA. OHA's covered housing programs include Public Housing, Section 8 Housing Choice Voucher, HUD Veterans Administration Supportive Housing (VASH), Section 8 Project-Based Voucher, Moderate Rehabilitation (Mod Rehab) and the McKinney-Vento Homelessness Program (Shelter Plus Care).

¹ Despite the name of this law, VAWA protection is available to all victims of domestic violence, dating violence, sexual assault, and stalking, regardless of sex, gender identity, or sexual orientation.

² Housing providers cannot discriminate on the basis of any protected characteristic, including race, color, national origin, religion, sex, familial status, disability, or age. HUD-assisted and HUD-insured housing must be made available to all otherwise eligible individuals regardless of actual or perceived sexual orientation, gender identity, or marital status.

A. Definitions

1. **External emergency transfer** refers to an emergency relocation of a tenant to another unit where the tenant would be categorized as a new applicant; that is, the tenant must undergo an application process in order to reside in the new unit.
2. **Internal emergency transfer** refers to an emergency relocation of a tenant to another unit where the tenant would not be categorized as a new applicant; that is, the tenant may reside in the new unit without having to undergo an application process.
3. **Safe unit** refers to a unit that the victim of VAWA violence/abuse believes is safe.
4. **VAWA violence/ abuse** means an incident or incidents of domestic violence, dating violence, sexual assault, or stalking, as those terms are defined in 24 CFR 5.2003 and “Certification of Domestic Violence, Dating Violence, Sexual Assault, or Stalking” (Form HUD-5382).

II. Eligibility for Emergency Transfers

A tenant who is a victim of domestic violence, dating violence, sexual assault, or stalking, as provided in HUD’s regulations at 24 CFR part 5, subpart L is eligible for an emergency transfer, if: the tenant reasonably believes that there is a threat of imminent harm from further violence if the tenant remains within the same unit. If the tenant is a victim of sexual assault, the tenant is also eligible to transfer if the sexual assault occurred on the premises within the 90-calendar-day period preceding a request for an emergency transfer.

A tenant requesting an emergency transfer must expressly request the transfer in accordance with the procedures described in this plan.

Tenants who are not in good standing may still request an emergency transfer if they meet the eligibility requirements in this section.

III. Emergency Transfer Request Documentation and Written Requests

A tenant may seek an emergency transfer to another unit if the tenant or a household member is a victim of VAWA violence/ abuse, as explained in the “Notice of Occupancy Rights Under the Violence Against Women Act,” Form HUD-5380 (VAWA Notice). This Emergency Transfer Plan provides further information on emergency transfers, and OHA must provide a copy if requested. Before allowing an emergency transfer, OHA may ask for submission of a written request or form HUD-5383 to certify eligibility.

A. A Tenant is eligible for an emergency transfer if:

1. Tenant (or a household member) is a victim of VAWA violence/abuse;
2. Tenant specifically requests the emergency transfer, and
3. Tenant reasonably believes* they will soon face more violence if they stay in their housing

OR

Tenant is a victim of sexual assault that occurred on the premises and have requested an emergency transfer within 90 days (including holidays and weekend days) after the date of that assault.

**Reasonable belief may stem from VAWA violence/ abuse concerning a household member.*

A housing provider, in response to an emergency transfer request, should not evaluate whether the tenant is in good standing as part of the assessment or provision of an emergency transfer.

B. Tenants seeking an emergency transfer, who meet the criteria above, will

1. Submit a written request to the covered housing provider, as laid out in the "Emergency Transfer Plan". A written request where the tenant certifies that they meet the criteria in paragraph (a) of this section, shall be sufficient documentation of the requirements in paragraph (a) of this section;
2. The covered housing provider may, at its discretion, ask an individual seeking an emergency transfer to document the occurrence of domestic violence, dating violence, sexual assault, or stalking, in accordance with § 5.2007, for which the individual is seeking the emergency transfer, if the individual has not already provided documentation of that occurrence; and
3. No other documentation is required to qualify the tenant for an emergency transfer. [24 CFR 5.2005 (e) (10)]

C. The tenant's written request for an emergency transfer must include either:

1. A statement expressing that the tenant reasonably believes that there is a threat of imminent harm from further violence if the tenant were to

remain in the tenant's current dwelling unit; **OR**

2. In the case of a tenant who is a victim of sexual assault, either a statement that the tenant reasonably believes there is a threat of imminent harm from further violence if the tenant remains within the same dwelling unit that the tenant is currently occupying, or a statement that the sexual assault occurred on the premises during the 90-calendar-day period preceding the tenant's request for an emergency transfer.

IV. Emergency Transfer Request Submissions can go to the following, by housing program:

A housing choice voucher holder shall notify the Leased Housing Department and submit a written request for transfer at the following location:

- 1540 Webster Street Oakland CA 94612

Tenants residing at Lockwood and Peralta public housing development or at Oakland Affordable Housing Preservation Initiatives (OAHPI) Project Based Voucher sites shall notify their Property Administrator and submit a written request for a transfer at **one of the following locations:**

- 1327 65th Ave Oakland CA 94621 (East District)
- 935 Union Street Oakland, CA 94607 (West District)
- 1180 25th Ave Oakland CA 94601 (Central District).

Tenants living in a third party managed public housing unit should report and submit a request to their respective management office or use any of the listed channels listed in this section. Tenants living in a third party managed unit may request an emergency transfer from their respective management offices, and are able to seek an emergency transfer request simultaneously from OHA and from their respective management office.

Alternatively, emergency transfer requests can be submitted via email to: OHACCR@Oakha.org

V. Policy

When a report is made, the tenant is not required to mention VAWA, or use the phrase "emergency transfer," or complete a specific form. The only requirement is

for the requestor to make clear that they are requesting to move from their current residence because of domestic violence, dating violence, sexual assault, or stalking.

OHA staff will not request or require documentation of a person's status as a survivor of VAWA violence/abuse if it already has such information, including, but not limited to, a prior VAWA request involving the same perpetrator or notice of an incident of VAWA violence/abuse at a property owned or operated by OHA.

If the individual has not provided documentation of their status as a survivor of domestic violence, dating violence, sexual assault, or stalking, and such documentation is sought, staff must explicitly request such documentation in writing and provide the individual with fourteen (14) business days from receipt to respond, and shall further provide an extension of ten (10) business days to the fourteen (14) business days if requested. This documentation can come from three sources:

- A. A completed and signed HUD-approved certification form (HUD-5382, Certification of Domestic Violence, Dating Violence, Sexual Assault or Stalking), which must include the name of the perpetrator, if the name is known and safe to provide and is known to the victim. The form may be filled out and submitted on behalf of the victim, or
- B. A federal, state, tribal, territorial, or local law enforcement court or administrative record, or
- C. A document:
 - 1. Signed by an employee, agent, or volunteer of a victim service provider, an attorney, or medical professional, or a mental health professional (collectively, "professional") from whom the victim has sought assistance relating to domestic violence, dating violence, sexual assault, or stalking, or the effects of abuse;
 - 2. Signed by the applicant or tenant; and
 - 3. That specifies, under penalty of perjury, that the professional believes in the occurrence of the incident of domestic violence, dating violence, sexual assault, or stalking that is the ground for protection and remedies under this subpart, and that the incident meets the applicable definition of domestic violence, dating violence, sexual assault, or stalking under [§ 5.2003](#);

If OHA receives conflicting documentation, such as certification forms from two or members of a household each claiming to be a victim and naming one or more petitioning household members as the perpetrator, staff may require the individual to submit supporting documentation from a third-party. In such circumstances, staff

must explicitly request third-party documentation in writing and provide the individual with thirty (30) calendar days from receipt to respond and shall further provide an extension of ten (10) business days if requested.

VI. Confidentiality

OHA will keep confidential any information that the tenant submits in requesting an emergency transfer, and information about the emergency transfer, unless the tenant gives OHA written permission to release the information on a time-limited basis, or disclosure of the information is required by law or required for use in an eviction proceeding or hearing regarding termination of assistance from the covered program. This includes keeping confidential the new location of the unit of the tenant, if one is provided, from the person(s) that committed an act(s) of domestic violence, dating violence, sexual assault, or stalking against the tenant. See the Notice of Occupancy Rights under the Violence Against Women Act for more information about OHA's responsibility to maintain the confidentiality of information related to incidents of domestic violence, dating violence, sexual assault, or stalking.

VII. Emergency Transfer Timing and Availability by Covered Housing Providers

As soon as possible, and **within 3 business days**, of receiving an emergency transfer request, OHA will reach out to the survivor to confirm receipt of VAWA transfer request. As soon as possible, and **within 10 business days, of receipt of all information**, OHA will approve or deny the request.

If a VAWA transfer is denied, the survivor will have the opportunity to appeal the decision within 10 business days. Upon receipt of appeal, OHA must schedule and send written notice of the informal hearing/review within 10 business days of the family's request. The informal hearing will be scheduled based upon the legal team and the participants' availability.

Upon notification of a VAWA request, OHA will direct families to the Family and Community Partnerships Department to explore available supportive services and provide the Alameda County Domestic Violence Resource List. OHA will also assist survivors in contacting the local organizations offering assistance to survivors of domestic violence, dating violence, sexual assault, or stalking that are attached to this plan.

Once a VAWA emergency transfer is approved, OHA will be in regular contact with the survivor. Please see program specific information below.

OHA cannot guarantee that a transfer request will be approved or how long it will take to execute a transfer request. **The timeframes outlined in this document are dependent upon survivor responses, and the processes do not account for unforeseen circumstances. All OHA covered housing programs prioritize**

VAWA related transfer requests. OHA will expedite administrative processes for participants who wish to move to as a result of domestic violence, dating violence, sexual assault, or stalking in the following manner, for program specifics, see below:

A. Public Housing (PH)

For residents seeking an internal transfer, OHA will place the survivor on an OHA managed transfer list within **5 business days of approval** of the emergency transfer request. If units are available, the property management team will contact the survivor directly within 7 business days to schedule an appointment to view the available units.

If a survivor reasonably believes a proposed unit would not be safe, as they make the determination of safety, the tenant will be offered a transfer to a different unit, subject to availability. If the survivor denies the options provided due to good cause (safety reasons, disability related needs, or other good cause as defined in the ACOP (Section 5-II.D and 12-IV.D)), available units for survivors will be monitored on a weekly basis. OHA will continue to fulfill the obligation to assist in identifying a unit for the tenant in accordance with this Plan. Tenants with good cause for declining a unit can continue to request unit information until a unit is found, there is not a limitation. However, if a tenant declines a unit for another reason, not covered by good cause, OHA is not obligated to offer additional units to that tenant.

If a unit is available, the transferred tenant must agree to abide by the terms and conditions that govern occupancy in the unit to which the tenant has been transferred.

OHA may be unable to transfer a tenant to a particular unit if the tenant has not or cannot establish eligibility for that unit.

If there are no safe, eligible, and available units, OHA will determine if a program transfer is needed **within 30 days** and initiate a transfer for a Housing Choice Voucher, based on availability, and provide relevant eligibility documentation and resources to the survivor. Any **program transfers will need to meet eligibility criteria and attend an HCV briefing**.

Upon determination that there are no available units that meet the family's current subsidy size, or disability needs, the inter-program transfer process will be initiated at that time.

1. **Denials:** If a VAWA CCR emergency transfer is denied, OHA will send a denial letter. The denial letter must explicitly state the basis

for the denial. The survivor will have the opportunity to appeal the decision within 10 business days. Upon receipt of appeal, LHAR must schedule and send written notice of the informal hearing/review within 10 business days of the family's request. The informal hearing will be scheduled based upon the legal team and the participants' availability.

B. Section 8 Housing Choice Voucher (HCV)

OHA will confirm receipt of an emergency transfer request as soon as possible, and **within 3 business days**, of receiving the request. OHA will approve or deny a request as soon as possible, and **within 10 business days**. Upon approval of an emergency transfer request, OHA will expedite the issuance of a transfer voucher to move.

OHA will provide families with the Domestic Violence Resource Guide for Alameda County and housing websites, such as affordablehousing.com, that highlight available private units and will direct families to the Family and Community Partnerships Department to explore available supportive services.

When the victim and perpetrator are members of the same household, requests are subject to the current OHA Administrative Plan guidelines (Section 12-II.E.) (24 CFR 982.315) (24 CFR 982.353), (24 CFR 982.354), (24 CFR 5.2009a).

A family may move, with or without prior notification to OHA or the housing provider, to a new unit with continued tenant-based assistance if the family violates the lease by moving into a new unit **if** the family moved to protect the health and safety of a family member who is or has been a VAWA survivor and who reasonably believed they were threatened with imminent harm from further violence if they remained in the unit. This includes if a manager or owner did not agree to the move. Within ten (10) business days of moving out or locating a new safe unit, the family must contact OHA to notify us of the move. A failure to notify OHA for a move to protect the health or safety of a family member who is or has been the survivor of VAWA abuse, will not result in adverse action against a VAWA survivor.

Emergency transfer requests to move outside of OHA's jurisdiction are subject to the portability regulations (PIH 2016-09). Families seeking an emergency transfer under VAWA are exempt from any requirement that they have had a domicile in OHA's jurisdiction for a specific time-period to be eligible for portability, and OHA will approve a VAWA-related portability request regardless of whether the receiving Public Housing Authority chooses to absorb or bill.

1. **Denials:** If a VAWA CCR emergency transfer is denied, OHA will send a denial letter. The denial letter must explicitly state the basis for the denial. The survivor will have the opportunity to appeal the decision within 10 business days. Upon receipt of appeal, LHAR must schedule and send written notice of the informal hearing/review within 10 business days of the family's request. The informal hearing will be scheduled based upon the legal team and the participants' availability.

C. **Section 8 Project Based Voucher (PBV)**

Project Based assistance is tied to the unit. Nonetheless, a victim can make an emergency transfer request at any time.

A family or member of the family is not required to give advanced written notice, with a copy to OHA, of intent to vacate the PBV unit if the family moved to protect the health or safety of the victim.

For Project Based Voucher participants seeking an internal transfer, OHA will place the survivor on an OHA managed transfer list within **5 business days of approval** of the emergency transfer request. If units are available, the property management team will contact the survivor directly, **within 7 business days**, to schedule an appointment to view the available units.

If a survivor reasonably believes a proposed unit would not be safe, as they make the determination of safety, the tenant will be offered a transfer to a different unit, subject to availability. If the survivor denies the options provided due to good cause (safety reasons, disability related needs, or other good cause as defined in the ACOP (Section 5-II.D and 12-IV.D)), available units for survivors will be monitored on a weekly basis. OHA will continue to fulfill the obligation to assist in identifying a unit for the tenant in accordance with this Plan. Tenants with good cause for declining a unit can continue to request unit information until a unit is found, there is not a limitation. However, if a tenant declines a unit for another reason, not covered by good cause, OHA is not obligated to offer additional units to that tenant.

If a unit is available, the transferred tenant must agree to abide by the terms and conditions that govern occupancy in the unit to which the tenant has been transferred.

OHA may be unable to transfer a tenant to a particular unit if the tenant has not or cannot **establish eligibility for that unit**.

If there are no safe, eligible, and available units, OHA will determine if a

program transfer is needed **within 30 days** and initiate an inter-program transfer for a Housing Choice Voucher (HCV), based on availability, and provide relevant eligibility documentation and resources to the survivor. Any program transfers will need to meet eligibility criteria and attend an HCV briefing.

If it is determined that there are no available units that meet the family's current subsidy size, or disability needs, the inter-program transfer process will be initiated at that time.

Depending on the property, the Property Owner may also have an obligation to make emergency transfers under VAWA. Survivors may pursue an emergency transfer under the OHA transfer plan, the property owner's emergency transfer plan, or both simultaneously.

OHA must give the survivor priority to receive the next available opportunity for continued tenant-based rental assistance (see 24CFR 983.261.)

1. **Denials:** If a VAWA CCR emergency transfer is denied, OHA will send a denial letter. The denial letter must explicitly state the basis for the denial. The survivor will have the opportunity to appeal the decision within 10 business days. Upon receipt of appeal, LHAR must schedule and send written notice of the informal hearing/review within 10 business days of the family's request. The informal hearing will be scheduled based upon the legal team and the participants' availability.

D. Moderate Rehabilitation (Mod Rehab)

The tenant should refer to his/her Property Owner for their Emergency Transfer Plan for the processing of VAWA cases.

Tenants may request both an internal and external transfer, simultaneously. Tenants residing in properties not owned and/or operated by OHA, may pursue an emergency transfer under the OHA transfer plan, the property's emergency transfer plan, or both simultaneously.

E. Safety and Security of Tenants

Pending the processing of the transfer request and approved transfers, OHA will advise the tenant to take all reasonable precautions to be safe.

Tenants who are or have been victims of domestic violence are encouraged to contact the National Domestic Violence Hotline at 1-800-799-7233, or a local domestic violence shelter, for assistance in creating a safety plan. For

persons with hearing impairments, that hotline can be accessed by calling 1-800-787-3224 (TTY).

Tenants who have been victims of sexual assault may call the Rape, Abuse & Incest National Network's National Sexual Assault Hotline at 800-656-HOPE or visit the online hotline at <https://ohl.rainn.org/online/>.

Tenants who are or have been victims of stalking seeking help may visit the National Center for Victims of Crime's Stalking Resource Center at <https://www.victimsofcrime.org/our-programs/stalking-resource-center>.

Any questions and complaints regarding VAWA should be directed to:

Melissa Benik
Fair Housing Specialist
mbenik@oakha.org, or (510)874-1633

Attachment(s):

EXHIBIT A: Domestic Violence Resource Guide for Alameda County

EXHIBIT A:

Domestic Violence Resource Guide for Alameda County
Guía de Recursos de Violencia Domestica para el Condado de Alameda

24-HOUR CRISIS LINES

Lineas de crisis las 24 hrs. del dia

A Safe Place 510-536-7233
Building Futures with
Women and Children 1-866-292-9688
Crisis Support Svcs of the E- Bay 1-800-309-2131

Ruby's Place 888-339-7233
Tri-Valley Haven 1-800-884-8119
925-449-5842
Center for Domestic Peace 415-924-6616
(Español) 415-924-3456
WOMAN, Inc. – referrals (SF) 415-864-4722
(Español) 877-384-3578
Next Door 408-279-2962
Family Violence Law Center...
Mobile Response Team 1-800-947-8301
National Domestic Violence Hotline 1-800-799-7233
Queer Asian Women & Transgender Hotline 877-751-0880
Bay Area Women Against Rape 510-845-7273

BATTERER'S TREATMENT

Tratamiento para agresores/golpeadores

Associated Counseling (SL) 510-357-0550
Davis Street Family Resource Ctr. (SL) 415-472-3275
John Hamel & Associates (B) 510-644-8190
Men Creating Peace (O/SF) 510-730-0184
Peace Creations (CV) 925-833-9505
Second Chance (H) 510-886-8696
(N) 510-792-4357
Terra Firma Diversion (H) 510-675-9362
Triumph (O) 510-636-4111
West Oakland Health Council (O) 510-729-8800

CHILD ABUSE SERVICES

Servicios de abuso infantil

Child and Family Services (Alameda Co.) 510-259-1800
(SF) 415-558-2650

COUNSELING SERVICES

Servicios de asesoramiento/Consejería

ACCESS Mental Health Referrals 1-800-491-9099
Alameda Family Services (A) 510-629-6300
Asian Health Services (O) 510-986-6800
CARE Program (children) (O) 510-428-3407
Center for Non-abusive Relationships (O) 510-208-5006
Community Health for ...
Asian Americans (A) 510-835-2777
Earth Circles Counseling Center (O) 510-601-1929
Family Paths (O) 510-893-9230
(H) 510-893-9230
La Familia (H) 510-881-5921
Mujeres con Esperanza (O) 510-300-3156
Mujeres Unidas y Activas (O) 510-261-3398
(SF) 415-621-8140
Rainbow Psychotherapy Assoc. (B) 510-420-8083
Shimtu Korean Center (SL) 510-547-2360
Korean 844-828-2254
The D.O.V.E.S Project (O) 510-428-3135
Triumph (O) 510-636-4111
Berkeley Therapy Institute (B) 510-841-8484

Blue Oak Therapy Center (B) 510-649-9818
Jewish Family & Children Services (SF) 415-449-1200

COUNSELING continued

Servicios de asesoramiento, continua

Oak Creek Counseling Center (B) 1-888-637-7404
UC Psychology Clinic (Sept.-May) (B) 510-642-5292
Hume Center (F) 510-745-9151
(P) 925-223-8047
Simi Markar, MFT (F) 510-273-9126
Davis Street Family Resource Ctr (SL) 510-347-4620
Family Services Counseling Ctr (SL) 510-483-6715
Pathways Counseling Center/Girls Inc. (SL) 510-357-5515
Tri-Valley Haven 925-449-5845
Cameron House (Chinese) (SF) 415-781-0401
Women's Daytime Drop-In Center (B) 510-548-2884

CULTURALLY SPECIFIC RESOURCES

Recursos culturalmente específicos

Arab Cultural and Community Center (SF) 415-664-2200
Asian Health Services (O) 510-986-6800
Korean Community Center East Bay (O) 510-547-2662
La Clinica de la Raza (O) 510-535-4000
Maitri-Indian (San Jose) 1-888-862-4874
Narika-South Asian (B) 1-800-215-7308
Shalom Bayit-Jewish (O) 866-742-5667
Terra Firma Diversion-Spanish (H) 510-675-9362

DEAF RESOURCES

Recursos para sordos

DCARA 510-343-6670
DeafHope (O) deafhope@deaf-hope.org
Video Phone: 510-735-8553
Deaf Community Counseling Center (DCCS) (SF) (SL) 415-474-7310
Video Phone (SL): 510-343-7277
Video Phone (SF): 415-255-5848

ELDER ABUSE SERVICES

Servicios para personas mayores victimas de abusos

Adult Protective Services (Alameda County) 510-577-3500
(SF) 415-557-5230
API Legal Outreach (O) 510-251-2846
(SF) 415-567-6255
Area Agency on Aging (Alameda County) 510-577-1900
Institute on Aging (SF) 415-750-4111
Legal Assistance for Seniors (O) 510-832-3040
Victim Witness (O) 510-272-6180

HEALTHCARE RESOURCES

Recursos para el cuidado de la salud

Axis Community Health (P) 925-462-1755
Berkeley Free Clinic (B) 510-548-2570
Davis Street Family Resource Ctr. (SL) 510-347-4620
Healthy Communities (O) 510-444-9655
Highland Hospital (O) 510-437-4800
La Clinica de la Raza (O) 510-535-4000
La Familia (H) 510-881-5921
Native American Health Center (O) 510-535-4400
Public Health Dept. Immunizations (O) 510-267-3230
Tiburcio Vasquez (H/U) 510-471-5907
Tri-City Health Center (Fremont) 510-770-8133

2/08/2019 A.Flores & M. Minard, Alameda County Family Justice Center, 510-267-8800

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Location Key: Oakland (O), Berkeley (B), Fremont (F), Hayward (H), Livermore (L),
Newark (N), Pleasanton (P), San Leandro (SL), San Ramon (SR), Santa Clara County (SC),
Castro Valley (CV)

Domestic Violence Resource Guide for Alameda County
Guia de Recursos de Violencia Domestica para el Condado de Alameda

Urban Indian Health Board (O) 510-535-4400
West Oakland Health Center (O) 510-835-9610

LAW ENFORCEMENT

Aplicacion y ejecucion de la ley

For life-threatening emergencies call 911

Alameda Police Department 510-337-8340
Albany Police Department 510-525-7300
Berkeley Police Department 510-981-5900
Dublin Police Department 925-833-6670
Emeryville Police Department 510-596-3700
Fremont Police Department 510-790-6800
Hayward Police Department 510-293-7272
Livermore Police Department 925-371-4900
Newark Police Department 510-578-4237
Oakland Police Department 510-777-3333
Pleasanton Police Department 925-931-5100
San Leandro Police Department 510-577-2740
Union City Police Department 510-471-1365
Alameda Co. Sheriff's Department 510-670-5048

LEGAL SERVICES

Servicios legales

Alameda County BAR Association (O) 510-302-2222
API Legal Outreach (O) 510-251-2846
(SF) 415-567-6255
Bay Area Legal Aid (O) 1-800-663-4744
Family Violence Law Center (O) 1-510-208-0220
Family & Children Law Center (SF) 415-492-9230
Self-Help Center (H) 510-272-1393
Employment Law Center (SF) 415-864-8848
Tri-Valley Haven 925-449-5842

LGBT RESOURCES

**Recursos para lesbianas, homosexuales,
bi-sexuales y transexuales**

CUAV (SF) 415-777-5500
Hayward Lighthouse Center (referrals) 510-881-8167
Pacific Center (B) 510-548-8283
Project Eden (H) 510-413-3487
Queer Asian Women Services (SF) (Shelter) 415-751-7110
San Francisco LGBT Center 415-865-5555
Tri-Valley Haven 800-884-8119

SEXUAL ASSAULT

Ayuda para victimas de asaltos sexuales

Bay Area Women Against Rape (O) 510-430-1298
CALCASA (Sacramento) 916-446-2520
Contra Costa Rape Crisis 1-800-670-7273
Highland Hospital (O) 510-437-4800
San Francisco Women Against Rape 415-861-2024
Tri-Valley Haven 1-800-884-8119

SHELTERS

Albergues/Refugios

A Safe Place 510-536-7233
Asian Women's Shelter 415-751-0806
Building Futures with
Women and Children 1-866-292-9688
Eden I&R 2-1-1
510-537-2710
Ruby's Place 888-339-7233
La Casa de Las Madres 415-503-0500
Next Door 415-487-3300
Riley Center 415-597-7960
SAVE 510-794-6055
Second Chance 510-792-4357
Shepherd's Gate 925-443-4283
Tri-Valley Haven 1-800-884-8119
WOMAN, Inc. – referrals (SF) 415-864-4722

TRANSITIONAL HOUSING

Alojamiento de transicion

Alameda Point Collaborative (O) 510-898-7800
Bonita House (B) 510-526-4765
BOSS 510-841-5572
Henry Robinson (O) 510-238-5091

IMMIGRATION ASSISTANCE

Asistencia de inmigracion

Bay Area Legal Aid (O) 510-663-4744
Centro legal de la Raza (O) 510-437-1554
East Bay Sanctuary (B) 510-540-5296
Immigration Center for Women & Children (SF) 415-861-1449
International Institute of the Bay Area (O) 415-538-2846

MISCELLANEOUS

Miscelaneo

Alameda County Community Food Bank 510-636-3773
Department of Child Support Services (P) 1-866-901-3212
District Attorney's Office (O) 510-272-6222
Family and Children's Bureau (O) 510-690-2500
Victim Witness Assistance Division (O) 510-272-6180
Victim Compensation Program (O) 510-272-5044

SERVICES FOR MALE VICTIMS

Servicios para las victimas masculinas

**Except for shelter, most of the agencies listed make their
services available to male victims of domestic violence.
Please call agency for more information.**

**For a wide range of domestic violence related services call
Alameda County Family Justice Center
(510) 267-8800**