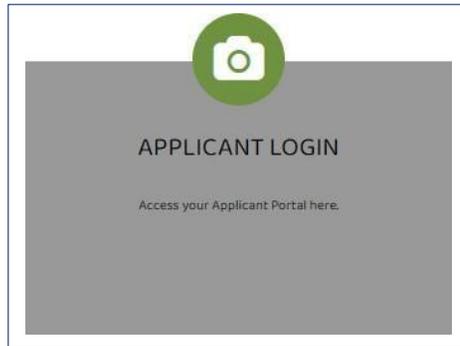


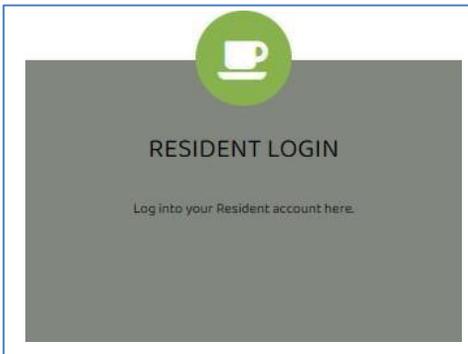
# MyOHAPortal Registration Instructions (Updated: January 2026)

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If you are registering to apply for an OHA waiting list **for the very first time**, use the **Applicant Login** at <https://myohaportal.oakha.org/>.

See the instructions that begin on Page 2.



If you are registering to apply and **you already have a client number because you:**

- Previously applied for a waiting list, or
- Were previously a Participant or
- Were previously referred to OHA through a community partner.

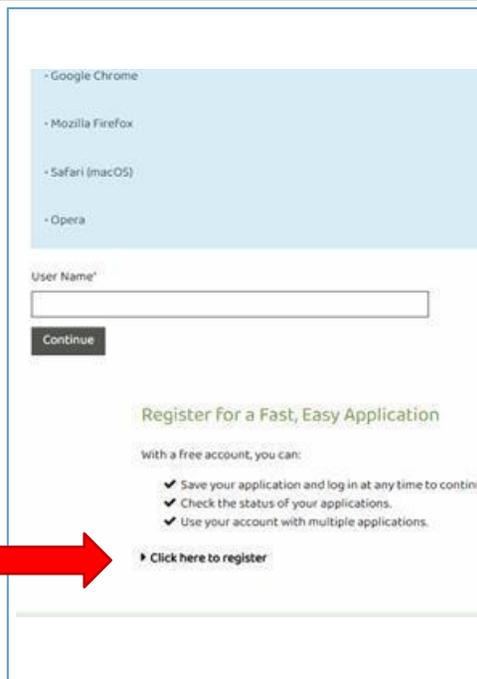
Use the **Resident Login** at <https://myohaportal.oakha.org/>

See the instructions that begin on Page 7.

## APPLICANT Login registration steps for MyOHAPortal



1. Visit OHA's online portal <https://myohaportal.oakha.org>
2. Click on the **Applicant Login** box.

The image shows a registration page on the MyOHAPortal. It features a list of supported browsers: Google Chrome, Mozilla Firefox, Safari (macOS), and Opera. Below this is a "User Name" input field with a "Continue" button. Further down, there is a section titled "Register for a Fast, Easy Application" with a sub-heading "With a free account, you can:". This section lists three benefits: "Save your application and log in at any time to continue", "Check the status of your applications.", and "Use your account with multiple applications." At the bottom of this section is a link "Click here to register" which is highlighted with a red arrow.

3. Scroll down the page and **Click here to register.**

	<p>Create an Account</p> <hr/> <p>I have a registration code</p> <p>I do <u>NOT</u> have a registration code</p>		<p>4. Click "I do NOT have a registration code."</p>
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### Personal Details

First Name\*

Last Name\*

SSN#\* (If you do not have a SSN, please enter 999-99-9999)

Confirm SSN#\*

Phone (Home)\*

### Account Information

Email Address\* (Your email address is your user name)

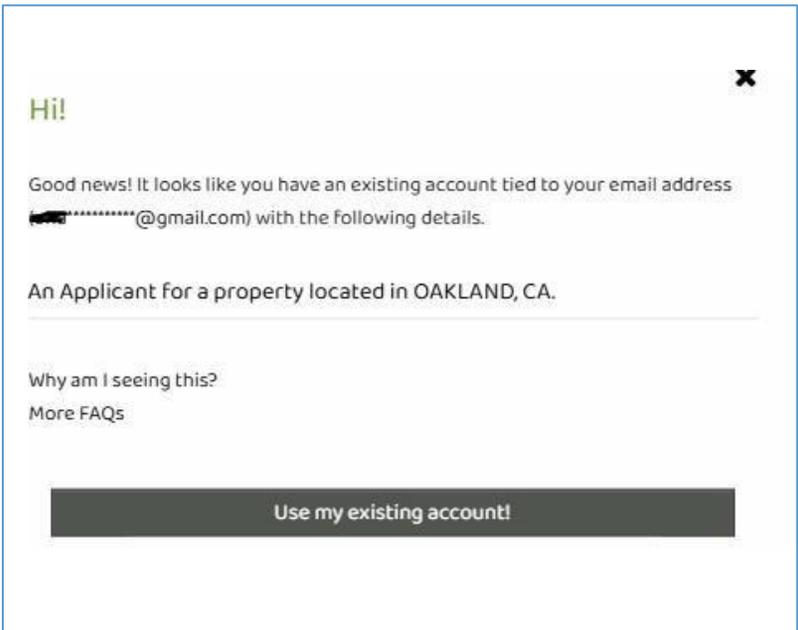
Confirm Email Address\*

This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply.

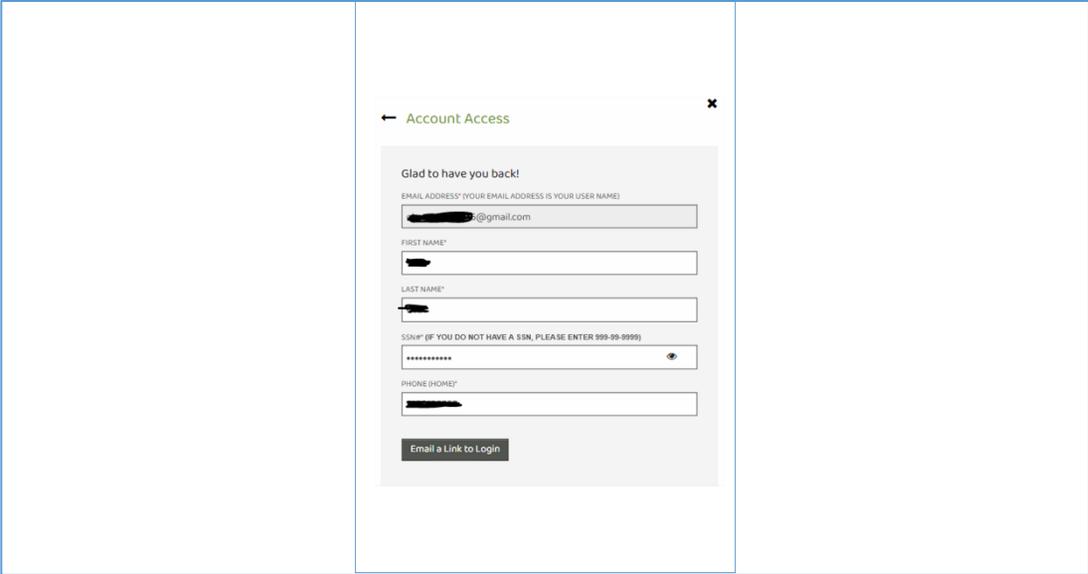
Already have an account? [Log in](#)

5. On the next screen, fill in your Personal Details and Account Information. Be sure to click the "Please read and accept the Terms and Conditions".
6. When done, select **Register**

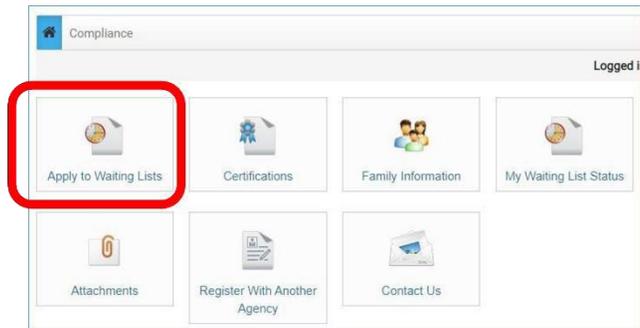
Remember the email address and phone number you used to register. This is how you will log in to the Resident Portal.



7. If you see a window pop up advising you have an existing account tied to your email address, select “Use My Existing Account!”



8. If using an existing account, click “Email a link to Login”.



9. Once inside the portal, click on “Apply to Waiting Lists”

10. Go back to your email inbox, follow the link to log in.

## RESIDENT Login registration steps for MyOHAPortal



1. Visit OHA's online portal <https://myohaportal.oakha.org>
2. Click on the **Resident Login** box.

A screenshot of the registration page. It lists email providers: Gmail, Yahoo!, Outlook. Below that, it says 'First Time Visitors: Follow the 'Click here to register' link below.' and 'Returning Visitors: Login with your email and password.' A note follows: 'Note: For better use of the Online Portal we recommend using the most recent version of on'. Then, a list of browsers: Google Chrome, Mozilla Firefox, Safari (macOS), Opera. Below the browser list is a 'User Name\*' input field with a 'Continue' button. At the bottom, there is a link: 'Do not have an account? Click here to register.' A red arrow points to this link.

3. In order to access the Resident Portal, scroll down the page and **Click here to register.**



 Oakland Housing Authority



Please contact the leasing office if you don't know your registration code.

Enter Your Registration Code

4. Enter your registration code, 6116-TT0 + your 6-digit client #. Enter the code including the dashes.

- **EXAMPLE:** If your client number t0123456, your registration code is 6116-TT0123456.

Personal Details

First Name\*

First Name

Last Name\*

Last Name

SSN#\* (if you do not have a SSN, please enter 999-99-9999)

Confirm SSN#\*

Phone (Home)\*

(555) 555-5555

Account Information

Email Address\* (Your email address is your user name)

YourEmail@Example.com

Confirm Email Address\*

YourEmail@Example.com

This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply.

Please read and accept the Terms and Conditions

Register

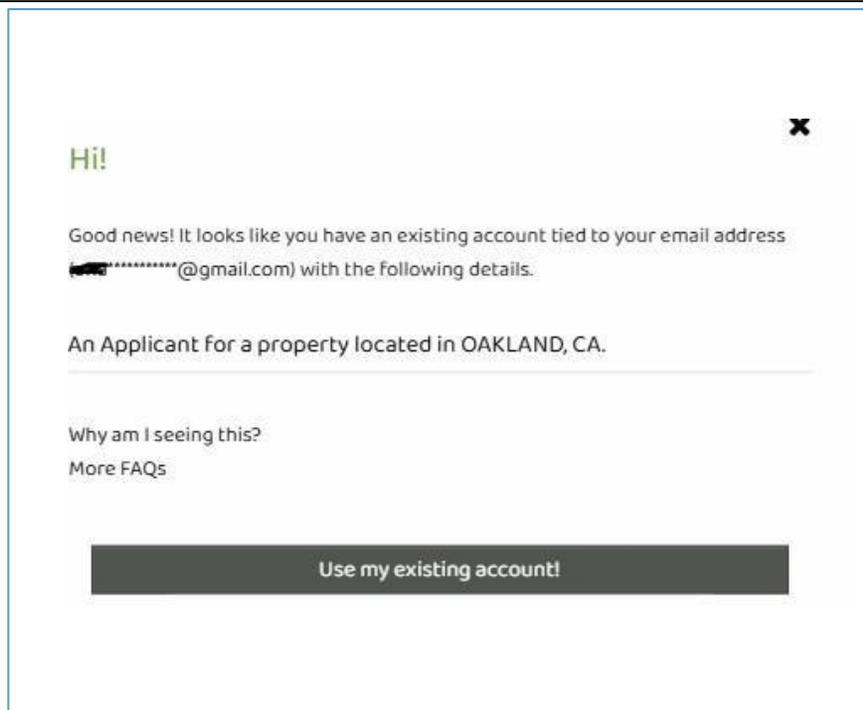
Already have an account? Log in



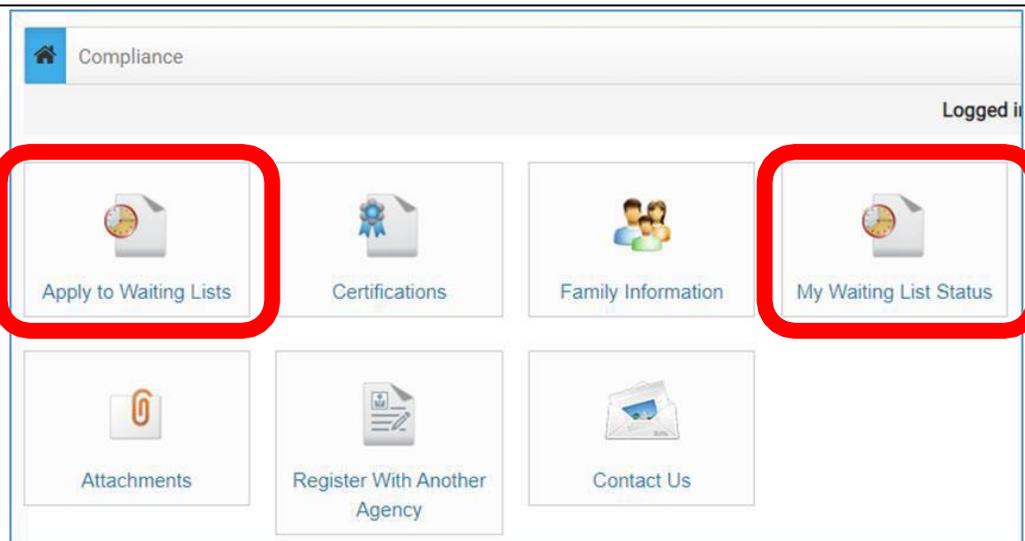
5. Fill in Personal Details and Account Information. Be sure to click the “Please read and accept the Terms and Conditions”.

6. When done, select **Register**

Remember the email address and phone number you used to register. This is how you will log in to the Resident Portal.



7. If you see a window pop up advising you have an existing account tied to your email address, select “Use My Existing Account!”



8. Once logged in to the Resident Portal, they may:

- Apply to an open waiting list.
- OR
- Check the status of their application

## Unable to Access to Account?

If you no longer have access to the email account that is registered in the portal, send an email to [cfarr@oakha.org](mailto:cfarr@oakha.org) and [jruan@oakha.org](mailto:jruan@oakha.org) Include:

- Your full name
- Your registered email address that no longer have access to
- The last four digits of your social security number.
- Your contact telephone number

Or call OHA Customer Service at 510-587-2100.

OHA will delete the account and you can register again.